

## CLARA: A TOOL FOR NAVIGATING CONTENTIOUS CONVERSATIONS

WEDNESDAY, JANUARY 31ST, 2024 | 12:00 PM-1:00 PM VIRTUAL EVENT

This workshop unpacks the CLARA (calm, listen, affirm, respond, add) method of communication as a tool for engaging in difficult conversations respectfully. Utilized to facilitate diversity dialogues worldwide, this method builds common ground between people in conversation, allowing more open and honest exploration of difference.

